

Cancel Account

We are sorry to see you go! Please review the important information below about the account cancellation process.

After reviewing the Cancellation Policy, you can finalize your cancellation request by clicking "Cancel Account" below.

If at any point you have questions regarding the cancellation process, feel free to contact a member of our Support team.

COMPANY(/MYACCOUNT/COMPAN
INFO

PAYMENT (/COMPANY/UPDA
INFORMATION

INVOICES(/MYACCOUNT/COMPAN

CURRENT (/MYACCOUNT/COMPAN
SERVICES

USAGE (/MYACCOUNT/COMPAN
REPORT

AUDIT(/MYACCOUNT/AUDITLOGS
LOGS

ADMINISTRATORS(/MYACCOUNT

API (/MYACCOUNT/ADMINISTR
KEYS

MY (/MYACCOUNT/PROFILE)
PROFILE

PRODUCT (/SUPPORT/CONTACT/
FEEDBACK

CANCEL (/MYACCOUNT/COMPAN
ACCOUNT

Cancellation Policy

- You understand that submitting this form will set your Rackspace Cloud Office account to be closed in its entirety on your next invoice date August 7, 2026. **This includes permanently deleting all Cloud Office Services (e.g., Rackspace Email, Exchange, Office 365, etc.) that you were using, end user email, and archived data.**
- Cancellation of Cloud Office services also stops automatic renewal of domain registrations and DNS Hosting. If you have domains or DNS hosted with Rackspace Cloud Office, you will need to move them to another service provider (e.g. eNom) prior to your cancellation date of August 7, 2026.
- You will no longer have access to the Rackspace Cloud Office Control Panel as of August 7, 2026.
- All email archives will be deleted on August 7, 2026. Follow these instructions to export your email archives. (<https://emailhelp.rackspace.com/l/export-archive>)

Please do NOT proceed with cancelling your account if you would like to keep any of your Cloud Office services. Instead, delete the individual products / services that you wish to no longer use.

Cancellation Date: August 7, 2026

All services will be cancelled on their expiration date (August 7, 2026), which is the date of your next scheduled invoice. You may continue to use your services until then. If you do not add any additional services between now and your cancellation date, you will not receive any further invoices.

Current Services

NAME	DOMAIN	QTY
Domain Registration	vftp.net	1

☒ I understand that Account 1927477 will be cancelled and all services, content, and data will be deleted on August 7, 2026.

Please type 'CANCEL' to confirm you have read and agree to the terms and conditions.

CANCEL ACCOUNT ON August 7, 2026

Feedback

(<http://www.rackspace.com/information/legal/privacystatement>)